

# General Terms and Conditions

## 1.

Access to the online ordering system is only possible after registration by completing the registration form available on the website [www.gardenparts.pl](http://www.gardenparts.pl).

Registration is available exclusively to companies operating in the maintenance and sale of garden, forestry, and construction equipment.

Registration is not available to private individuals or companies not operating in the above-mentioned industries.

Garden Parts Sp. z o.o. reserves the right to refuse registration and to reject a registration application without providing a reason.

## 2.

Access to the online ordering system is granted by entering confidential login credentials in the appropriate fields: login (email address) and password.

The user of the online ordering system is obliged not to disclose their login credentials to third parties. Sharing login credentials constitutes a violation of these terms of use and may result in the loss of access rights to the online ordering system on the website [www.gardenparts.pl](http://www.gardenparts.pl).

## 3.

Garden Parts Sp. z o.o. assumes no liability for the temporary unavailability of the online sales system, in particular due to maintenance work, service work, or technical failures. Garden Parts Sp. z o.o. reserves the right to make updates and changes to the online sales system at any time.

## 4.

Garden Parts Sp. z o.o. reserves the right not to accept complaints for goods ordered via the online sales system if:

- mechanical damage to the goods has occurred as a result of installation or use that does not comply with the installation or usage instructions;
- damage has occurred due to modifications, repairs, or alterations carried out by the user or a third party;
- damage has occurred during transport and the complaint was not reported upon receipt of the shipment, and no damage report was prepared.

## 5.

The original numbers used in the online sales system are for informational purposes only.

## 6.

Garden Parts Sp. z o.o. assumes no liability for errors or the cur-

rency of the information contained in the online sales system.

This applies in particular to minor discrepancies in the technical parameters of the ordered goods compared to the information presented, provided that this does not affect their functionality.

## 7.

Garden Parts Sp. z o.o. reserves the right to modify the content of the online sales system, including these terms of use, without the obligation to inform users.

## 8.

Garden Parts Sp. z o.o. reserves the right to withdraw products from the sales offer.

## 9.

Garden Parts Sp. z o.o. reserves the right to partially fulfill an order placed by the user.

## 10.

In the event of circumstances that prevent the full or temporary fulfillment of a placed order, Garden Parts Sp. z o.o. reserves the right to suspend the execution of the order.

## 11.

The prices of the goods included in the offer are net prices and do not include value-added tax (VAT).

Garden Parts Sp. z o.o. issues VAT invoices for all items purchased via the online sales system.

## 12.

Placing an order by the user is carried out electronically via the forms provided on the website [www.gardenparts.pl](http://www.gardenparts.pl). The purchased goods are delivered to the address specified in the order form.

## 13.

Garden Parts Sp. z o.o. declares that the sold parts should be installed exclusively by a qualified professional workshop for garden, forestry, or construction equipment.

The content of the online sales system does not constitute a commercial offer within the meaning of Article 66 § 1 and Article 543 of the Civil Code.

Any disputes arising from these terms of use shall be resolved by the court having jurisdiction over the registered office of Garden Parts Sp. z o.o., unless mandatory legal provisions provide otherwise.



**GARDEN PARTS Sp. z o.o.**

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